



Tasting Room Server

Job Description

This position is responsible for ensuring that customers have a positive and memorable experience at Tie & Timber Beer Co. The candidate must have a passion for Craft Beer and for learning the details of the beers we produce and our general business and brewing operations.

Responsibilities include: Greeting customers promptly and courteously; guiding customers to beers they enjoy; setting up and cleaning up daily operations and special events; stocking beer and retail merchandise in the tasting room; accurately performing daily keg inventory and money handling procedures. Promotes the sale of beer and non-beer products sold in the tasting room. Describes beers, brewing techniques, beer and brand history. Clean, clean, clean. A spotless brewery makes happy beer.

Essential Duties & Responsibilities

- Have a passion for beer, community and life in general
- Excellent people skills; able to project a friendly and helpful manner at all times
- Able to perform quality work efficiently with minimal supervision
- Able to be responsive and flexible at last minute requests
- Learning every T&T beer recipe and characteristics of each grain, hop, adjunct
- Acquires and maintains thorough knowledge of the brewery and our beer
- Effectively suggests and sells beer to customers
- Open to work special events off-site when needed
- Handles routine purchasing transactions, which include operating cash register
- Clean glasses and bar equipment, tasting room, patio, restrooms
- Work in a team environment and open to performing other duties as assigned
- Able to rock a Pandora play list and own it

Qualifications

- Candidate must possess LEAD, TIPS, Cicerone Beer Server Certification (strongly preferred) or be willing to get at least one.
- Three years of service/hospitality industry experience, as a server is preferred.
- Professional appearance and demeanor

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- Able to lift 40 lbs
- Weekends, holidays and evenings required

Compensation & Benefits

Tie & Timber Beer Co. offers competitive wages that will be determined by experience

Please email to us – info@tieandtimberbeerco.com



Application for Employment

Tasting Room Server

Name: _____ Application Date: _____

Address: _____

Phone Number: _____ Email Address _____

Are you 21 years old or older: ____ Are you authorized to work in the USA? _____

Do you have any type of industry certification (Cicerone Beer Server/TIPS)? _____

Desired Pay Rate: _____ Date available to start work: _____

How many hours would you want? _____

Conflicts During the week? _____

What is your plan for transportation to and from the brewery? _____

Do you have any criminal charges pending against you? _____

If yes, please provide details: _____

Have you ever been convicted of a misdemeanor or felony charge? (Prior convictions will not necessarily disqualify you for employment with us) _____

If so, please provide details: _____

What are the 3 best things about Springfield? _____

What are the 3 worst things about Springfield? _____

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Please list last high school, all trade schools & colleges attended or that you are currently attending (and year):

1. _____
2. _____
3. _____

List your three previous employers, location, name & telephone of supervisor, and reason for leaving:

1. _____
2. _____
3. _____

Besides your work ethic and uncanny sense of style, what do you bring to a job?

Why you? Why us? Why anyone?

If you only had one last bite of food and sip of beer, what would it be?

Please answer the most appropriate questions:

Beer is...? **OR** Briefly explain the process of yeast flocculation.

A West Coast IPA and New England IPA run into each other, what do they say? **OR** What is your favorite Mash temperature and why?

A Customer is clearly dissatisfied, grumpy and unhappy, what do you do? **OR** What is your spirit animal?

Favorite Song lyrics? **OR** What does your Pandora playlist look like during a typical day server delicious brew at T&T Beer Co?

Thank you very much for taking the time to complete this application and for your interest in working for Tie & Timber Beer Co. Cheers!